

## FONDO ASILO, MIGRAZIONE E INTEGRAZIONE (FAMI) 2014-2020

OS2 Integrazione/Migrazione legale – ON3 Capacity Building – Invito ad hoc all'Autorità Garante per l'infanzia e l'adolescenza  
Monitoraggio della tutela volontaria per i minori stranieri non accompagnati in attuazione dell'art. 11, legge n. 47/2017  
(PROG-2342) CUP H59G18000040006

**07 April 2020**

Considering the situation of extreme uncertainty and the provisions enacted by the Government with regard to the Covid-19 health emergency, here are some simple suggestions for voluntary guardians in order to ensure that children and adolescents can always feel reassured:

1. **Continue to be the point of reference for the minor**, promoting the maintenance of relationships and contacts through the use of video calls or phone. If requested, guarantee the communication of the minors with their family members or other parental figures of reference;
2. **Listen to and accomodate his/her concerns and thoughts** in the respect of his/her best interests and fundamental rights. Discuss with the head of the facility and / or the psychologist, if any, in order to jointly support the minor;
3. **Ensure, in collaboration with the relevant institutions, that adequate protection services are provided to children and adolescents with specific needs;**
4. **Transmit information in a simple language, appropriate to the minor's age and degree of maturity**, reassuring him/her but without lying. Make sure the information measures are in line with what has already been shared by the reception center staff in order to ensure uniformity of provisions;
5. **Share truthful information, avoiding emphasizing or carrying to the extremes current circumstances** or reporting false or unreliable concepts. Stick to official sources, such as the Ministry of Health;

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6. **Explain that the measures adopted by the Government (first of all not to go out) are aimed at the overall population and do not address specific categories.** Such measures are needed to have more control and to ensure adequate protection to everyone. It is important that everybody plays their part in this particular situation;
7. **Inform the minor about the impact that governmental measures will have on his/her life.** It is important that the minor is aware of the possible suspension / postponement of the administrative proceedings concerning him/her;
8. **Maintain a peaceful atmosphere with the minor and the operators of the reception centre** where he / she is placed, without being overwhelmed by concern or anxiety. Try to use conciliatory and proactive tones in a constructive manner aimed at consolidate the serenity in the centre;
9. **Discuss with the minor and the reception centre** in order to jointly identify and structure further activities to be carried out during the day. All of this will allow to live this period in as calm a way as possible;
10. **Get into contact with the general medical practitioner or the local Health Authority promptly, in agreement with the reception centre,** if you become aware of the minor showing signs of fever and / or respiratory diseases, avoiding going to the First Aid.

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*Traduzione dalla lingua italiana a cura di Alessandra Bernardon – Ufficio dell'Autorità garante per l'infanzia e l'adolescenza*